

THE CAR DOCTORS AUTO REPAIR WARRANTY STATEMENT

Warranty Terms:

THE CAR DOCTORS offers a 90 day/3000 mile warranty on most repairs, and extended warranties are available at additional cost. This warranty covers replacing failed parts that were installed by us, along with labor necessary to replace those parts, under conditions outlined below.

Failed parts will be replaced with identical parts. If identical parts are no longer available, similarly priced parts will be used. Customer may elect to upgrade to better quality parts at additional cost. Only those items that were replaced and billed on the original invoice are covered by this warranty. **WARRANTY CLAIMS CAN NOT EXCEED ORIGINAL INVOICE AMOUNT.**

Warranty begins on the day services are performed and expires at the end of the warranty period/mileage or when you sell your vehicle. This warranty is **NON TRANSFERRABLE**. Replacement of warranted component does not extend warranty term. Limit 1 claim per warranty term. Warranty work will not receive priority scheduling. **ALL WARRANTY CLAIMS MUST BE MADE AT THE CAR DOCTORS**, and any warranty work must be performed by us. Any claims for repairs performed at other repair facilities will be denied. This warranty is void if any future work is performed on the warranted component by anyone other than The Car Doctors.

There will be no cash refunds issued - no exceptions.

Warranty does not cover:

- A. Normal Wear and Tear.
- B. Failure due to Accident or Collision.
- C. Failure due to Road Hazards or Act of God (Lightning, Flood, Fire, etc.)
- D. Failure due to misuse, abuse, modification, or off-road use of vehicle
- E. Failure due to lack of Regular Maintenance, or **NOT MAINTAINING CORRECT FLUID LEVELS**
- F. **TOWING**, Rental Fees, Impound and Storage Fees, Traffic Fines, Lost Wages, Inconveniences, or any other incidental expenses
- G: Damage caused to other components of vehicle due to the failure of covered component, or damage caused to the covered component due to the failure of other components of vehicle.

IMPORTANT: This Warranty is **NOT** a guarantee that there are no other issues with the vehicle. Modern automobiles are very complicated, and multiple problems may exist. There will be instances when replacing any given component may not resolve the problem, even though all symptoms/tests/diagnostic pointed to that component being faulty. Additionally, a failed component can cause damage to other components of vehicle, and the damage may not be apparent until disassembly and often until completion of the original repair. Therefore, it is **NOT IN THE SCOPE OF THIS WARRANTY TO COVER ANY ADDITIONAL REPAIRS THAT MAY BE NEEDED**. Customer will still be responsible for the original repair amount regardless of outcome. Customer may elect to perform further repairs at additional cost.

NO WARRANTY ON WHOLESALE/COMMERCIAL WORK.
NO WARRANTY ON ANY JOB UTILIZING USED PARTS
NO WARRANTY ON ANY JOB UTILIZING CUSTOMER SUPPLIED PARTS

USED ENGINES AND TRANSMISSIONS ARE WARRANTIED DIFFERENTLY THAN DESCRIBED ABOVE.
PLEASE SEE CORRESPONDING WARRANTY STATEMENT.